



BETTER SERVICES

Right SERVICE | Right TIME | Right DURATION

Summary Fact Sheet

The *Better Services* trio of initiatives will simplify the way people access and are supported by services across the ACT such as housing, family support and disability as part of the Whole of Government *Human Services Blueprint* (Blueprint).

These three initiatives have one common aim – to ensure that people are supported with the *right service*, at the *right time* and for the *right duration*.

1. Local Services Network Launch

This will commence with a two-year, \$1.335 million *Local Services Network Launch* in West Belconnen which will roll out new ways to better integrate local services, including local governance, flexible funding arrangements, enhanced service coordination, and data sharing.

2. Strengthening Families

The \$445,000 expansion of *Strengthening Families* will work with up to 50 vulnerable families to develop and implement an agreed family plan, supported by a tailored support package to meet their particular requirements.

In addition to supporting families, *Strengthening Families* will build front line worker capacity across the Government and community sectors.

3. Human Services Gateway

The \$322,000 commitment will establish a *Human Services Gateway* for people to improve access to information and self-support options, and link individuals and families into more intensive and tailored support where required.

Need More Information?

Please email HumanServicesBlueprint@act.gov.au or go to www.communityservices.act.gov.au



Right SERVICE

Right TIME

Right DURATION



ACT
Government